



HypoVereinsbank AG
Munich, Germany
www.hvb.de

Industry:

Financial Services

Annual Revenue:

US\$4.39 billion

Employees:

23,000

Oracle Products & Services:

Oracle Database
Oracle WebLogic Server
Oracle Support

Oracle Partner:



inxire GmbH
www.inxire.de

“With the ‘Inxire ECM Suite’ based on Oracle’s technology, we reduced throughput times when implementing process descriptions in instruction management by up to 20%. We have also reduced the workload of our IT department and the staffing resources required for administration by 50%.” – Thomas Jaschke, Organization and Instruction Management, HypoVereinsbank AG

HypoVereinsbank AG Reduces Administrative Burden by 50% with Service-oriented Content Management

HypoVereinsbank AG is one of the largest private banks in Germany, with 23,000 employees, 631 branches, and more than 4 million customers. The bank is a member of the UniCredit Group, which is the market leader in Italy, Germany, Austria, and Central and Eastern Europe, with approximately 180,000 employees, 10,000 branches, and more than 40 million customers.

Challenges

- Accelerate time-consuming processes related to changes and amendments on business-related documents
- Minimize delays and costs associated with the central publication of processes, which often took several days to publish a simple process
- Provide technical support for review processes when formulating process descriptions
- Eliminate data integrity issues associated with consolidating feedback from formulated descriptions in Microsoft Word

Solutions

- Implemented “Inxire ECM Suite,” built on Oracle Database, to create a centralized, Web-based, service-oriented architecture (SOA) content management platform
- Facilitated the efficient processing and decentralized publication of instructions, while maintaining strict compliance with defined process-related procedures
- Reduced the volume of manual labor required to execute instruction management procedures by 50% by eliminating the need for IT staff to perform simple administrative tasks
- Reduced the time required to publish simple instructions from a full week to between one and two hours
- Facilitated the consolidation and incorporation of all changes by approximately 300 participating authors through efficient, automated support of the review process
- Reduced throughput times for creating or changing complex instructions or processes by 15% to 20%
- Enabled seamless implementation of the SOA-based “inxire ECM Suite” on Oracle WebLogic Server